



PO Box 361708 San Juan PR, 00936  
Phone: 787-296-8300 Web: [www.ip-solutions.us](http://www.ip-solutions.us)

By Electronic Filing

Ms. Marlene H. Dortch, Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Suite TW-A325  
Washington, DC 20554

Re: IP-Solutions, Inc. -2009 Annual CPNI Certification Filing EB Docket No. 06-36

Dear Ms.Dortch:

Enclosed you will find the necessary forms for the Annual CPNI Compliance Certification for the Calendar Year 2009 submitted on behalf of IP-Solutions, Inc. as required by Section 64.2009(e) of the FCC's CPNI rules.

Sincerely,

Jorge Coreano, President  
[jcoreano@ip-solutions.us](mailto:jcoreano@ip-solutions.us)

**Attachment**

cc: Best Copy and Printing, Inc.-via email to [fcc@bcpiweb.com](mailto:fcc@bcpiweb.com)

IP-Solutions Inc.

PO Box 361708 San Juan PR, 00936  
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## Annual 47 C.F.R. § 64.2009(e) CPNI Certification EB Docket 06-36

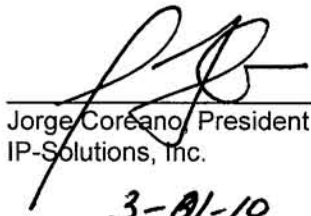
Annual 64.2009(e) CPNI Certification for 2010 covering the prior calendar year 2009

1. Date filed: February 27, 2010
2. Name of company(s) covered by this certification: IP-Solutions Inc.
3. Name of signatory: Jorge Coreano
4. Title of signatory: President

I, Jorge Coreano, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company *has not* taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. The company *has not* received customer complaints in the past year concerning the unauthorized release of CPNI. The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

  
\_\_\_\_\_  
Jorge Coreano, President  
IP-Solutions, Inc.

3-01-10  
\_\_\_\_\_  
Date

**Attachments:** Accompanying Statement explaining CPNI procedures

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Statement of CPNI Procedures and Compliance for year 2009  
For IP-Solutions, Inc.

IP Solutions doesn't use or permit the use or access of Customer Proprietary Network Information (CPNI) to market any telecommunications or non-telecommunications service. Our employees have been trained not to disclose or utilize CPNI under any circumstances without the proper procedure to ensure the authenticity of the client. All customers during a customer initiated telephone call will be authenticated without providing any biographical or account information to the customer. Once properly identified the customer is authorized access to some information. To this day we have no record of any third party attempts to gain unauthorized access to such information. In the event that such a thing would happen IP Solutions has instituted a procedure in which the customers and the proper authorities will be notified in the event of a security breach or attempt within the timeline specified by the FCC. Disciplinary Processes have been defined and are in place for violations and/or breaches of CPNI.

We have no record of any action taken against data brokers or any customer complaint relating to the unauthorized release of CPNI. Our employees are trained in the company's procedure to identify the correct use of CPNI with or without customer authorization. In the event of any requested change in customer information, company policy states the client will be notified by mail or email, of record that has been in the system for at least 30 days, of the change in the information but the information changed will not be disclosed.

The company does not use CPNI for marketing under any circumstance or provide CPNI to other parties for that reason the company has not instated OPT Out or OPT in procedures. IP Solutions takes additional protection measures to protect their customers information including the shredding of any documents containing CPNI, limited access of CPNI by only authorized employees and locking employee systems when not in use or user isn't present.

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